

Working to meet and exceed your expectations!

We are committed to total customer satisfaction through continuous improvement, ethical business practices and outstanding customer services.

Our Associates and Engineers have many years of experience and abundance of industry certifications in implementations of Messaging, Unified Messaging, Call Recording, Unified Access, Call Center, Integrated Management and CTI Services.

For more information send email to

quotes@partnerservicesinc.com

Professional Service Offerings

Messaging

- Modular Messaging (MM) w/Avaya MAS & MSS
- MM w/Exchange
- Intuity Audix/LX
- Intuity Message Manager
- Intuity Networking
- Communication Manager Messaging
- MM Subscriber Options
- MM Web Client

Unified Messaging

- Voicemail Integration
- Email Integration
- Fax Messaging
- Session Initiation Protocol (SIP)
- Intelligence Presence

Call Recording

- Witness Quality Monitoring
- Witness Contact Store
- PCI Compliancy Application

Unified Access

- One X Desktop
- IP Soft phone
- One X Portal
- One X Mobile
- One X Speech

Call Center

- Automatic Call Distribution (ACD)
- Call Center Elite
- Business Advocate
- One X/IP Agent
- CMS Supervisor Report Designer
- BCM Reporting Desktop
- Call Management System
- CMS Data Migration
- CMS Network Printers

Integrated Management

- Fault and Performance
- Multi-site Administration
- Provisioning & Implementation
- Proxy Agent
- Site Administration
- Software Update
- Voice Announcement
- VoIP Monitoring
- Network Management System

Computer Telephony Services (CTI)

- Application Enablement Services (AES)
- Contact Center Express (CCE)
- Custom CTI Development

For specific details and/or professional service quotes, email quotes@partnerservicesinc.com or call 866-370-6712 X 8765.